

A guide to our commitment

The Sustainability Policy is the reference framework for responsible, consistent action as we seek to assure the welfare of people and the environment through water management. It governs all the activities of Aqualia and the participating interests over which the company has operational control.

WHY THE SUSTAINABILITY POLICY IS IMPORTANT

It sets out and explains the principles applicable to all Aqualia's activities

- People-oriented
- Efficiency of service
- Financial consistency
- Innovation
- Environmental involvement
- Awareness building and social engagement
- Ethics and transparency
- Integrity in business
- Compliance



It harmonises how we act in the different territories where we are present



It includes the current governance model via the Integrated Management System

- Data monitoring and analysis
- Management of communications and access to information
- Identifying risks
- Preventing, mitigating and assessing potential impact
- Participation and dialogue with internal and external stakeholders



Its undertakings determine our relationships with internal and external stakeholders



IT SETS OUT ACTION GUIDELINES FOR SUSTAINABLE DEVELOPMENT IN SEVEN AREAS, IN ACCORDANCE WITH THE STRATEGIC SUSTAINABILITY PLAN

1. Climate emergency and caring for the planet

We believe in an end-to-end, circular water cycle that is able to turn cities into environment-friendly spaces.



2. Technology for integrated management

We adapt our technology to the sector's needs and transfer our knowledge to all the countries where we operate.



3. People management

We work to secure people's welfare and challenge ourselves to provide the best possible service.



4. Finance and business strategy

We apply reasonable profitability criteria and integrate our skills across all parts of the value chain.



5. Ethics and compliance

We operate under the highest standards of business integrity, ethics and transparency.



6. Strategic communications

Listening and talking to our stakeholders is a strategic factor in delivering messages about management of the end-to-end water cycle.



7. Alliances to generate positive impact

We are members of the communities we service, helping to build a fairer, more diverse and more inclusive society.



THE SUSTAINABILITY POLICY INCLUDES THE FOLLOWING COMMITMENTS MADE IN OUR MANAGEMENT SYSTEMS:

PREVENTION

CONTINUOUS IMPROVEMENT

COMPLIANCE WITH REQUIREMENTS

The scope of the management system is:

- Management of quality and assets
- Competence of test laboratories
- Innovation
- Environmental and energy management
- Occupational health and welfare
- BIM methodology
- Management of information security: Management of the end-to-end water cycle, water-quality control laboratories, design and build of treatment plants for all types of water and effluents, and water-works concessions.

THE SUSTAINABILITY POLICY IS AVAILABLE ON OUR WEBSITE