



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

**FCC AQUALIA, S.A.
(Aqualia Contact)**

**CL TEIDE, 3 - 3ª PLANTA.
28701 - SAN SEBASTIÁN DE LOS REYES
(MADRID)**

has implemented and maintains a

Information Security Management System

for the following scope:

**The IT Systems that support the Online Office, Costumer Call Centre and Mobile App,
according to the current statement of applicability (SOA) to the issued date of the
certificate.**

which fulfills the requirements of the following standard

ISO/IEC 27001:2013

First issued on: 2011-12-30 Last issued: 2019-05-21 Validity date: 2020-12-30

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-SI-0065/2011



*Alex Stoichitoiu
President of IQNet*

*Rafael GARCÍA MEIRO
Chief Executive Officer*

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi
Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
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SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com