

Sustainability Policy

GRI	ESRS
2-23	2, S1, S2, S3, S4, G1

It embodies our commitment to the environment, efficient water management and the well-being of communities. It outlines our mission and purpose, detailing our actions in the ESG realm which are further specified in other documents, including **Aqualia's Strategic Sustainability Plan 2024-2026**.

WHY OUR SUSTAINABILITY POLICY IS IMPORTANT

It outlines and explains the principles that guide Aqualia's activities

- People-centric approach
- Efficient service
- Financial consistency
- Innovation
- Environmental commitment
- Social awareness and involvement
- Ethics and transparency
- Business integrity
- Compliance



It standardizes our approach across the regions where we operate



It defines our current governance model within the framework of our Integrated Management System

- Monitoring and analysis of data
- Management of communication and access to information
- Identification of risks
- Prevention, mitigation and assessment of potential impacts
- Participation and dialogue with internal and external stakeholders



Its commitments shape our relationships with both internal and external stakeholders



ESTABLISHES THE ACTION PLANS FOR SUSTAINABLE DEVELOPMENT IN SEVEN AREAS, IN ACCORDANCE WITH THE STRATEGIC SUSTAINABILITY PLAN

1. Climate emergency and planet preservation

We believe in a fully end-to-end water cycle that helps transform cities into environmentally responsible spaces.



2. Technology for integrated management

We adapt our technologies to meet the sector's current needs and apply our expertise in every country where we operate.



3. People management

We work for the well-being of people and challenge ourselves to offer the best service possible.



4. Financial and business strategy

Our approach is to achieve a reasonable profit while integrating all our capabilities into every stage of the value chain.



5. Ethics and compliance

We uphold the highest standards of business integrity, ethics, and transparency.



6. Strategic communication

Listening to and engaging with our stakeholders is key to effectively communicating about the management of the end-to-end water cycle.



7. Partnerships for the generation of positive impact

We are part of the communities we serve and contribute to building a fairer, more diverse, and inclusive society.



OUR SUSTAINABILITY POLICY CONTAINS THE COMMITMENTS OF OUR MANAGEMENT SYSTEMS:

 PREVENTION

 CONTINUOUS IMPROVEMENT

 COMPLIANCE WITH REQUIREMENTS

The scope of the management system is:

- Asset management and maintenance
- Competence of testing laboratories
- Innovation
- Environmental and energy management
- Occupational health and wellbeing
- BIM methodology
- Management of information security.

For the following activities: Management of the end-to-end water cycle, water-quality laboratories, design and construction of treatment plants for all types of water and effluents, and concessions for water works.

 [See Sustainability Policy](#)