

Quantitative data by country

Aqualia today

GRI 2-6, 2-28

	Quality / Assets / BIM				Environment			People / Health and Wellness			Innovation	Information Security	Sustainability	
	ISO 9001	ISO 17025	ISO 55001	ISO 19650	ISO 14001	ISO 50001	ISO 14064-1	ISO 45001	EFR	Healthy Company	UNE 166002	ISO 27001	Report	SDG
Global	●						2025	●			●	●	●	●
Spain	●	●	2024 (Abona SWDP)	2024	●	●	● (Annual)	●	●	2025		● (CSC, OV, APP)		
Italy	●	●			●			●						
Portugal	●				●		● (every 2 years)	●						
Czech Republic	●	●			●	●	● (every 5 years)	●						
France	● 2025 (+2)				● 2025 (+2)			● 2025 (+2)						
Mexico	● (1) 2025 (+2)				● (1) 2025 (+2)			● (1) 2025 (+2)						
Colombia	● (5) 2024 (+1) 2025 (+1)							● (3) 2024 (+1) 2025 (+5)						
Chile	●				●			●						
Georgia	●	●			●			●						
Saudi Arabia	●				●			●						
UAE	●				●			●						
Qatar	2024				2024			2024						
Oman	●		●		●			●						
Algeria	●				●			●						
Egypt	●				●			● (1)						

	Collection	Treatment / Drinking water production	Customer distribution & management	Treatment	Reuse	Sewerage system	Construction	Commercial Delegation	Municipalities	Population served (Residents)	Employees
Africa and Asia											
Saudi Arabia	●	●	●	●	●	●			631	8,815,518	311
Algeria	●	●							4	1,500,000	59
Qatar				●		●			1	280,000	45
Egypt	●	●		●	●		●		3	11,000,000	226
United Arab Emirates				●		●			2	1,960,000	428
Georgia	●	●	●	●	●	●	●		35	1,437,833	2,844
Oman	●	●	●	●		●	●		1	85,000	2
Americas											
Chile*				●					0	0	11
United States of America	●	●	●	●	●	●			8	434,049	243
Colombia	●	●	●	●		●			28	1,240,686	1,056
Mexico**	●	●	●	●	●		●		6	2,444,494	106
Peru***								●	0	0	4
Europe											
Spain	●	●	●	●	●	●	●		1,167	13,224,673	7,079
France		●	●	●	●	●			147	816,745	190
Italy	●	●	●	●		●	●		22	249,431	279
Portugal	●	●	●	●		●	●		5	113,479	114
Czech Republic****	●	●	●	●	●	●	●		287	1,220,983	1,037
Romania*****							●		0	0	4

* In Chile, Aqualia has the Tranque Huechún water treatment contract for Codelco.

** In the specific case of Mexico, distribution does not involve customer management.

*** From January 2025.

**** In the Czech Republic, Aqualia also supplies wholesale water to Poland through its subsidiary SmVaK (109,708 inhabitants included in the figure for the Czech Republic).

***** In Romania, Aqualia is nearing completion of the EPC contract for the Glina WWTP (to serve 2.4 million inhabitants).

Strategy

Membership in associations and professional groups

Association or professional group	Country	Participation in a governing body or committee
Association of Public Services of Colombia (ANDESCO)	Colombia	
Spanish Business Council of the United Arab Emirates	United Arab Emirates	
Association of industries for the collection, elevation, channelling, treatment, purification and distribution of drinking and wastewater of the province of Toledo	Spain	
Andalusia Water Supply and Sanitation (ASA)	Spain	Circular Economy and Climate Change Working Group, Communication, Legal, Economic and Commercial Committees and Procurement Commission
Association of Wastewater Treatment Companies in Madrid (ADEPUREMA)	Spain	
AGA-AEAS	Spain	Member of Management Board
Agrupació de Serveis D'Aigua de Catalunya (ASAC)	Spain	Governing Board
Ibiza and Formentera Water Alliance	Spain	
Installers Association of Almería (ASINAL)	Spain	
Canary Island Association of Urban Water Distribution and Treatment Employers for the Province of Las Palmas (ADITRAGUA)	Spain	
Axidega Association (association of managers of sporting facilities in Galicia)	Spain	
Association of Employers of the Water Industry in the Balearic Islands (ASAIB)	Spain	
Association of Merchants and Entrepreneurs of Benalmádena (ACEB)	Spain	
Infrastructure Construction and Concessionary Company Association (SEOPANAGUA)	Spain	
Association of Research, Extraction, Mining-Metallurgy, Auxiliary and Service Companies	Spain	Environment, Operations, Innovation, Permitting, Health and Safety, Industrial Relations and Communication Committees
Association of Technical and High-Pressure Cleaning (ALTAP)	Spain	
Association of Communication Executives (DIRCOM)	Spain	
Spanish Association for Desalination and Reuse (AEDyR)	Spain	Member of Management Committee
Spanish Association of Sustainability Executives (DIRSE)	Spain	
Spanish Association of Urban Water Services (AGA)	Spain	Directorate General / Training and Health and Safety Working Group
Latin American Association of Desalination and Water Reuse (ALADYR)	Spain	
Spanish Association for the Defence of Water Quality (ADECAGUA)	Spain	
Provincial Association of Companies of the Water Sector of Alicante	Spain	

Association or professional group	Country	Participation in a governing body or committee
Members of the International Federation of Private Water Operators (AquaFed)	Spain	
Associació Abastaments Aigua (AAA)	Spain	Member of Management Committee
Associació Industrial Per La Producció Neta (AIPN)	Spain	
Almería Chamber of Commerce	Spain	
Spanish Chamber of Commerce	Spain	
Oviedo Chamber of Commerce	Spain	
Catalan Water Partnership (CWP)	Spain	Vice President
Centre for New Water Technologies (CENTA Foundation)	Spain	Trustee
Ditchley Foundation Water Advisory Committee (UK)	Spain	Committee on Water and the Middle East
Confederation of business organisations in the province of Badajoz (COEBA)	Spain	
Business Confederation of the province of Almería	Spain	
Spanish National Water Council	Spain	
General Directorate of the Circular Economy (CLM)	Spain	
Economic Business Council Spain/Egypt	Spain	President
Energylab	Spain	
European Federation of Water and Sanitation Associations (EUREAU)	Spain	member of third committee
Canary Islands Water Centre Foundation (FCCA)	Spain	Member of Board of Trustees
IMDEA-AGUA	Spain	Member of Board of Trustees / Scientific Council
International Desalination Association (IDA)	Spain	R&D Committee
International Water Association (IWA)	Spain	
Isle Utilities TAG (Technology Approval Group), World Water Innovation Fund (WWIF) and Water Action Platform	Spain	
Madrid World Capital of Construction, Engineering and Architecture Association (MWCC)	Spain	
Committee for the Assessment of the Urban Water Cycle	Spain	
PRL INNOVACIÓN	Spain	
Stepbywater	Spain	Chairmanship
Young Water Professionals (YWP)	Spain	Presidency
ZINNAE Urban Cluster for the Efficient Use of Water	Spain	
US Water Environment Federation (WEF)	United States	
Scientific and Technical Association for Water and the Environment of France	France	
French Federation of Independent Water Distributors	France	
French Trade Federation of Water Companies (FP2E)	France	

Association or professional group	Country	Participation in a governing body or committee
Georgian Laboratory Association (GELAB)	Georgia	
EU-Georgia Business Council	Georgia	
Georgian Association for Producer Responsibility	Georgia	
Georgian Association for Extended Producer Responsibility	Georgia	
Georgian Employers Association (GEA)	Georgia	
Georgian Laboratory Association (GELAB)	Georgia	
EU-Georgia Business Council	Georgia	
American Chamber of Commerce in Georgia	Georgia	
Georgian Renewable Energy Development Association (GREDA)	Georgia	
Georgian National Committee on Large Dams (GNCOLD)	Georgia	
Global Water Partnership (GWP)	International	
Italian Federation of Energy, Water, Energy and Environmental Services (UTILITALIA)	Italy	
National Association of Water and Sanitation Utilities in Mexico (ANEAS)	Mexico	
Portuguese Distribution and Water Drainage Association (APDA)	Portugal	
Association of Portuguese Companies from the Environmental Sector (AEPISA)	Portuguese	
Czech Society for Trenchless Technology (CZSTT)	Czech Republic	
Association of Water and Sewerage Operators of the Czech Republic (APROVAK)	Czech Republic	
Water Supply and Sewerage Industry Association of the Czech Republic (SOVAK)	Czech Republic	
Association for the Development of the Moravian-Silesian Region (SRMSK)	Czech Republic	
Water Resources Association of the Czech Republic (SVH)	Czech Republic	
Czech Chamber of Commerce (HK CR)	Czech Republic	
Confederation of Industry of the Czech Republic (SP CR)	Czech Republic	

Environmental information

Emissions

GRI 305-1, 305-2, 305-3, 305-4, 305-7

Location-based GHG emissions (tCO₂e) 2024

	Scope 1	Scope 2	Scope 3	Total	Other emissions*
Saudi Arabia	0	34,931	4,244	39,175	0
Algeria	0	175,777	20,146	195,923	0
Chile	n/a	n/a	n/a	n/a	n/a
Colombia	2,854	8,828	7,025	18,707	0
Egypt	176,700	67,172	37,085	280,958**	0
United Arab Emirates	5,100	5,192	1,147	11,440	0
Spain	127,052	59,332	105,735	292,118	23,495
United States of America	n/d	n/d	n/d	n/d	n/d
France	1,110	1,232	986	3,328***	0
Georgia	15,195	0	6,198	21,392	0
Italy	1,363	2,462	3,179	7,004	0
Mexico	1,905	8,623	1,534	12,061	31
Oman	226	9,551	25,062	34,838	n/a
Peru	n/a	n/a	n/a	n/a	n/a
Portugal	929	527	1,045	2,501	0
Qatar	1,292	8,681	685	10,658	0
Czech Republic	14,674	9,431	4,778	28,883	4,835
Romania	n/a	n/a	n/a	n/a	n/a
Total	348,400	391,738	218,847	958,985	28,361

Data evaluated from November 1, 2023, to October 31, 2024.

Scope 1: includes fossil fuels and water management complexes.

Scope 2: includes electricity or steam acquired from third parties.

Scope 3: includes items and services procured, fuel and energy activities that are not included in Scopes 1 or 2, and waste generated from operations.

* Associated with fuels of biogenic origin.

** In Egypt, the increase in emissions is due to the inclusion, for the first time in 2024, of emissions generated at the Abu Rawash large wastewater treatment plant.

*** In France, the increase is down to business growth.

**** In Georgia, the reduction in emissions is due to the fact that in 2023, sewage sludge was taken to landfill, while in 2024 it began to be valorized.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Gross Scope 2 GHG emissions (tCO₂eq)
2024

	Gross Scope 2 GHG emissions based on location	Gross Scope 2 GHG emissions based on the market
Saudi Arabia	34,930.94	34,930.94
Algeria	175,776.60	175,776.60
Chile	n/a	n/a
Colombia	8,828.38	8,828.38
Egypt	67,172.38	67,172.38
United Arab Emirates	5,192.42	5,192.42
Spain	59,331.77	88,880.98
United States of America	n/a	n/a
France	1,231.65	1,231.65
Georgia	0	0
Italy	2,461.50	2,461.50
Mexico	8,622.87	8,622.87
Oman	9,550.56	9,550.56
Peru	n/a	n/a
Portugal	527.10	527.10
Qatar	8,681.03	8,681.03
Czech Republic	9,431.00	9,431.00
Romania	n/a	n/a
Total	391,738	421,287

Data evaluated from November 1, 2023, to October 31, 2024.

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Gross Scope 3 GHG emissions (tCO₂eq) 2024

	Goods and services purchased	Fuel and energy-related activities (not included in Scope 1 or 2)	Waste generated in operations	Total
Saudi Arabia	982	3,262	0	4,244
Algeria	1,325	18,821	0	20,146
Chile	n/a	n/a	n/a	n/a
Colombia	5,564	645	816	7,025
Egypt	721	15,933	20,431	37,085
United Arab Emirates	4	1,100	43	1,147
Spain	61,491	4,085	40,160	105,735
United States of America	n/a	n/a	n/a	n/a
France	685	210	90	986
Georgia	332	1,094	4,771	6,198
Italy	2,252	270	657	3,179
Mexico	287	1,040	207	1,534
Oman	232	965	23,864	25,062
Peru	n/a	n/a	n/a	n/a
Portugal	643	107	294	1,045
Qatar	96	534	55	685
Czech Republic	1,871	710	2,197	4,778
Romania	n/a	n/a	n/a	n/a
Total	76,484	48,777	93,586	218,847

Data evaluated from November 1, 2023, to October 31, 2024.

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United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

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Atmospheric emissions (in tonnes) 2024

	NOx	SOx	Total
Saudi Arabia	0.000	0.000	0.000
Algeria	0.000	0.000	0.000
Chile	n/a	n/a	n/a
Colombia	2.260	0.002	2.262
Egypt	0.329	0.000	0.329
United Arab Emirates	13.626	0.015	13.641
Spain	41.908	0.047	41.955
United States of America	n/a	n/a	n/a
France	1.158	0.001	1.159
Georgia	16.857	0.020	16.877
Italy	1.405	0.002	1.407
Mexico	1.010	0.000	1.010
Oman	n/a	n/a	n/a
Peru	n/a	n/a	n/a
Portugal	0.594	0.001	0.594
Qatar	0.220	0.000	0.220
Czech Republic	5.473	0.006	5.479
Romania	n/a	n/a	n/a
Total	84.840	0.094	84.933

Data evaluated from November 1, 2023, to October 31, 2024.

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Low CO₂ emissions vehicles to the total vehicle fleet 2024

	Low CO ₂ emissions vehicles	Total vehicles	%
Saudi Arabia	n/a	n/a	n/a
Algeria	n/a	n/a	n/a
Chile	n/a	n/a	n/a
Colombia	n/a	n/a	n/a
Egypt	n/a	n/a	n/a
United Arab Emirates	n/a	n/a	n/a
Spain	1,093	2,843	38%
United States of America	n/a	n/a	n/a
France	33	147	22%
Georgia	n/a	n/a	n/a
Italy	24	131	18%
Mexico	n/a	n/a	n/a
Oman	n/a	n/a	n/a
Peru	n/a	n/a	n/a
Portugal	11	55	20%
Qatar	n/a	n/a	n/a
Czech Republic	19	370	5%
Romania	n/a	n/a	n/a
Total	1,180	3,546	33%

Data evaluated from November 1, 2023, to October 31, 2024.

Energy

GRI 302-1

Total energy consumption related to own operations (MWh) 2024

	Energy from fossil sources	Energy from nuclear sources	Energy from renewable sources*	Total energy consumption
Saudi Arabia	55,485	0	765	56,250
Algeria	342,471	0	2,866	345,337
Chile	n/a	n/a	n/a	n/a
Colombia	16,964	0	29,517	46,481
Egypt	153,657	0	20,517	174,174
United Arab Emirates	22,999	2,528	546	26,073
Spain	98,697	72,059	433,304	604,060
United States of America	n/a	n/a	n/a	n/a
France	3,749	19,471	7,842	31,061
Georgia	17,775	0	217,041	234,816
Italy	11,042	6,870	0	4,171
Mexico	22,751	17,606	778	4,367
Oman	25,657	0	1,818	27,476
Peru	n/a	n/a	n/a	n/a
Portugal	2,021	0	3,727	5,747
Qatar	18,365	0	51	18,416
Czech Republic	18,825	8,587	18,270	45,682
Romania	n/a	n/a	n/a	n/a
Total	801,141	103,421	744,803	1,649,365

Data evaluated from November 1, 2023, to October 31, 2024.

* Includes fuel by renewable source (boiler biogas), electricity, heat, steam and cooling purchased or otherwise acquired from renewable sources (renewable energy purchased from the electricity mix and PPA) and self-generated renewable energy not used as fuel (self-generated biogas).

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United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

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Total energy consumption from fossil sources (MWh) 2024

	Fuel from coal and coal-based products	Fuel derived from crude oil and petroleum products	Fuel obtained from natural gas	Fuel obtained from other fossil sources	Electricity, heat, steam and cooling purchased or procured from fossil sources	Energy consumption from fossil sources
Saudi Arabia	0	0	0	0	55,485	55,485
Algeria	0	0	0	0	342,471	342,471
Chile	n/a	n/a	n/a	n/a	n/a	n/a
Colombia	0	2,098	0	0	14,866	16,964
Egypt	0	152	0	0	153,505	153,657
United Arab Emirates	0	13,638	44	0	9,318	22,999
Spain	0	43,484	1,945	0	53,267	98,697
United States of America	n/a	n/a	n/a	n/a	n/a	n/a
France	0	1,238	0	0	2,511	3,749
Georgia	0	17,770	5	0	0	17,775
Italy	0	1,501	0	0	5,370	6,870
Mexico	0	470	0	0	17,137	17,606
Oman	0	25,657	0	0	0	25,657
Peru	n/a	n/a	n/a	n/a	n/a	n/a
Portugal	0	630	0	0	1,391	2,021
Qatar	0	102	0	0	18,263	18,365
Czech Republic	0	5,285	1,268	0	12,272	18,825
Romania	n/a	n/a	n/a	n/a	n/a	n/a
Total	0	86,367	3,261	0	711,513	801,141

Data evaluated from November 1, 2023, to October 31, 2024.

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Energy obtained from renewable sources (MWh) 2024

	Fuel obtained from renewable sources	Electricity, heat, steam and cooling purchased or procured from renewable sources	Self-generated renewable energy not used as fuel	Total energy consumption from renewable sources
Saudi Arabia	0	765	0	765
Algeria	0	2,866	0	2,866
Chile	n/a	n/a	n/a	n/a
Colombia	0	29,497	20	29,517
Egypt	0	20,517	0	20,517
United Arab Emirates	0	546	0	546
Spain	44,575	361,000	27,730	433,304
United States of America	n/a	n/a	n/a	n/a
France	0	7,840	2	7,842
Georgia	0	0	217,041	217,041
Italy	0	4,171	0	0
Mexico	0	4,367	0	778
Oman	0	155	1,663	1,818
Peru	n/a	n/a	n/a	n/a
Portugal	0	3,727	0	3,727
Qatar	0	51	0	51
Czech Republic	6,752	3,200	8,319	18,270
Romania	n/a	n/a	n/a	n/a
Total	51,326	438,702	254,774	744,803

Data evaluated from November 1, 2023, to October 31, 2024.

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Energy production (MWh) 2024

	Non-renewable energy production	Renewable energy production	Total energy production
Saudi Arabia	0	0	0
Algeria	0	0	0
Chile	0	0	0
Colombia	0	20	20
Egypt	0	0	0
United Arab Emirates	0	0	0
Spain	0	72,304	72,304
United States of America	0	0	0
France	0	2	2
Georgia	0	217,041	217,041
Italy	0	0	0
Mexico	0	0	0
Oman	0	1,663	1,663
Peru	0	0	0
Portugal	0	0	0
Qatar	0	0	0
Czech Republic	0	15,070	15,070
Romania	0	0	0
Total	0	306,101	306,101

Data evaluated from November 1, 2023, to October 31, 2024.

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Total electricity consumption 2024

	Electricity, heat, steam and cooling purchased or procured from non-renewable sources		Electricity, heat, steam and cooling purchased or procured from renewable sources		Total energy consumption
	MWh	%	MWh	%	MWh
Saudi Arabia	55,485	98.6%	765	1.4%	56,250
Algeria	342,471	99.2%	2,866	0.8%	345,337
Chile	n/a	0	n/a	0	n/a
Colombia	14,866	33.5%	29,497	66.5%	44,364
Egypt	153,505	88.2%	20,517	11.8%	174,022
United Arab Emirates	11,846	95.6%	546	4.4%	12,391
Spain	125,326	25.8%	361,000	74.2%	486,326
United States of America	n/a	0	n/a	0	n/a
France	21,982	73.7%	7,840	26.3%	29,822
Georgia *	0	0	0	0	0
Italy	5,370	56.3%	4,171	43.7%	9,541
Mexico	17,914	80.4%	4,367	19.6%	22,281
Oman	25,657	99.4%	155	0.6%	25,812
Peru	n/a	0	n/a	0	n/a
Portugal	1,391	27.2%	3,727	72.8%	5,117
Qatar	18,263	99.7%	51	0.3%	18,314
Czech Republic	20,859	86.7%	3,200	13.3%	24,059
Romania	n/a	0	n/a	0	n/a
Total	814,934	65.0%	438,702	35.0%	1,253,636

Data evaluated from November 1, 2023, to October 31, 2024.

* Georgia does not purchase electricity as it consumes all of the energy it generates.

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Water

GRI 303-3, 303-4

Volume of non-revenue water (m³) (NRW) 2024

	Amount	Total volume of water injected into the distribution network	%
Saudi Arabia	0	0	0
Algeria	0	0	0
Chile	0	0	0
Colombia	40,434,784	81,231,455	49.78%
Egypt	0	0	0
United Arab Emirates	0	0	0
Spain	163,772,838	581,917,577	28.14%
United States of America	0	0	0
France	7,854,514	109,546,915	7.17%
Georgia	325,343,424	477,695,472	68.11%
Italy	5,560,603	15,786,985	35.22%
Mexico	0	0	0
Oman	0	0	0
Peru	0	0	0
Portugal	1,847,755	5,804,578	31.83%
Qatar	0	0	0
Czech Republic	3,081,578	35,567,405	8.66%
Romania	0	0	0
Total	547,895,496	1,307,550,387	41.90%

Data evaluated from November 1, 2023, to October 31, 2024.

Volume of unregistered water per kilometre of network and day (leakage rate) (m³/km/day)

	2024	2023	2022
Volume of unregistered water per kilometre of network and day (leakage ratio)	32.55	11.84	12.14

Data evaluated from November 1, 2023, to October 31, 2024.

The inclusion of new services in Georgia and Colombia within the reporting perimeter has adversely affected network efficiency. Presenting a similar perimeter to the

previous year: Spain 12.87, Czech Republic 1.85, Italy 16.09, France 5.72 and Portugal 5.36.

Water abstracted by extraction source (m³)

	2024		2023		2022	
	All areas	Water stressed areas	All areas	Water stressed areas	All areas	Water stressed areas
Municipal or other water supply	450,525,188	411,954,766	277,407,135	269,221,887	272,142,365	268,856,354
Surface water (total)	1,128,718,457	263,090,898	994,765,843	333,550,943	949,951,700	324,908,923
Seawater (total)	652,464,883	652,464,883	300,628,338	300,628,338	343,064,361	343,064,361
Brackish water (total)	18,159,016	16,275,873	19,310,359	18,733,350	13,094,152	13,094,152
Groundwater (total)	320,855,261	182,230,497	270,901,451	254,682,692	281,229,753	242,518,957
Undefined	0	0	1,372,425		1,094,648	
Total water abstraction	2,570,722,806	1,526,016,917	1,864,385,551	1,176,817,210	1,860,576,979	1,192,442,747

Data evaluated from November 1, 2023, to October 31, 2024

Of the countries that report environmental data, those with water stress are: Algeria, Egypt, Italy, Mexico, Portugal, Saudi Arabia, Spain, and the United Arab Emirates.

The definition of water-stressed area can be found here: <https://www.wri.org/data/aqueduct-30-country-rankings> and associated at country level.

Water abstraction by source (m³) 2024

	Water from third parties	Surface water*	Sea water	Brackish waters	Groundwater	Undefined	Total water abstraction
Saudi Arabia	0	0	31,419,461	0	0	0	31,419,461
Algeria	0	0	242,931,036	0	0	0	242,931,036
Chile	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Colombia	33,835,526	94,151,996	0	1,883,143	4,470,976	0	134,341,640**
Egypt	0	0	37,543,065	0	0	0	37,543,065
United Arab Emirates	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Spain	396,204,812	261,762,750	11,037,956	16,275,873	175,580,544	0	860,861,934
United States of America	n/a	n/a	n/a	n/a	n/a	n/a	n/a
France	4,734,897	0	0	0	50,716,494	0	55,451,391**
Georgia	0	717,117,273	0	0	83,437,294	0	800,554,568***
Italy	11,979,246	0	0	0	4,341,167	0	16,320,413
Mexico	0	1,328,148	11,953,461	0	0	0	13,281,609****
Oman	0	0	317,579,904	0	0	0	317,579,904
Peru	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Portugal	3,770,708	0	0	0	2,308,787	0	6,079,495
Qatar	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Czech Republic	0	54,358,290	0	0	0	0	54,358,290
Romania	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total	450,525,188	1,128,718,457	652,464,883	18,159,016	320,855,261	0	2,570,722,806

Data evaluated from November 1, 2023, to October 31, 2024.

* Surface water includes wetlands, rivers, lakes, captured rainwater and other water flows.

** The increase in water abstraction is due to business growth.

*** The increase follows an improvement in the quality of the data reported, which, in 2024, began to be reported through RT and incorporated few of those ASSPects for which no information was available in previous years.

**** The increase is due to the incorporation of the Guaymar desalination plant.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glna WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Water abstraction (m³) 2024

	Freshwater *	Other water	Total
Saudi Arabia	0	31,419,461	31,419,461
Algeria	0	242,931,036	242,931,036
Chile	n/a	n/a	n/a
Colombia	132,458,497	1,883,143	134,341,640
Egypt	0	37,543,065	37,543,065
United Arab Emirates	n/a	n/a	n/a
Spain	833,548,105	27,313,829	860,861,934
United States of America	n/a	n/a	n/a
France	55,451,391	0	55,451,391
Georgia	800,554,568	0	800,554,568
Italy	16,320,413	0	16,320,413
Mexico	1,328,148	11,953,461	13,281,609
Oman	0	317,579,904	317,579,904
Peru	n/a	n/a	n/a
Portugal	6,079,495	0	6,079,495
Qatar	n/a	n/a	n/a
Czech Republic	54,358,290	0	54,358,290
Romania	n/a	n/a	n/a
Total	1,900,098,907	670,623,899	2,570,722,806

Data evaluated from November 1, 2023, to October 31, 2024.

* Fresh water: total dissolved solids ≤ 1000 mg/l.

** Other water: total dissolved solids > 1000 mg/l

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United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Water discharged in areas under water stress (m³)

	2024		2023		2022	
	All areas	Water stressed areas	All areas	Water stressed areas	All areas	Water stressed areas
Freshwater*	1,371,563,921	1,279,291,603	699,394,690	619,322,243	680,014,282	594,029,366
Other water*	316,824,363	204,659,217	296,508,749	178,033,260	300,743,788	170,157,537
Total	1,688,388,284	1,483,950,820	995,903,439	797,355,503	980,758,070	764,186,903

Data evaluated from November 1, 2023, to October 31, 2024.

* Total dissolved solids ≤ 1000 mg/l)

Of the countries that report environmental data, those with water stress are: Algeria, Egypt, Italy, Mexico, Portugal, Saudi Arabia, Spain, and the United Arab Emirates.

The definition of water-stressed area can be found here: <https://www.wri.org/data/aqueduct-30-country-rankings> and associated at country level.

Water discharges by destination (m³) 2024

	Surface water	Sea water	Water from third parties	Total
Saudi Arabia	0	17,233,464	0	17,233,464
Algeria	0	137,376,527	0	137,376,527
Chile	n/a	n/a	n/a	n/a
Colombia	19,362,106	1,299,210	0	20,661,316
Egypt	652,347,148	20,944,197	0	673,291,345
United Arab Emirates	486,628	0	0	486,628
Spain	378,385,105	234,109,268	0	612,494,373
United States of America	n/a	n/a	n/a	n/a
France	5,115,749	0	0	5,115,749
Georgia	124,426,568	0	0	124,426,568
Italy	7,157,316	0	0	7,157,316
Mexico	7,724,846	6,565,994	0	14,290,840
Oman	0	8,959,899	0	8,959,899
Peru	n/a	n/a	n/a	n/a
Portugal	3,747,732	0	0	3,747,732
Qatar	0	9,399,324	0	9,399,324
Czech Republic	53,747,203	0	0	53,747,203
Romania	n/a	n/a	n/a	n/a
Total	1,252,500,401	435,887,883	0	1,688,388,284

Data evaluated from November 1, 2023, to October 31, 2024.

Third-party water (total): municipal network and treatment plants.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Water discharges by destination (m³) 2024

	Water discharged by DWTPs and desalination plants	Water discharged by WWTPs	Total
Saudi Arabia	17,233,464	0	17,233,464
Algeria	137,376,527	0	137,376,527
Chile	n/a	n/a	n/a
Colombia	5,923,589	14,737,727	20,661,316
Egypt	20,944,197	652,347,148	673,291,345
United Arab Emirates		486,628	486,628
Spain	37,158,103	575,336,270	612,494,373
United States of America	n/a	n/a	n/a
France	164,407	4,951,342	5,115,749
Georgia	12,261,422	112,165,146	124,426,568
Italy	0	7,157,316	7,157,316
Mexico	6,608,721	7,682,119	14,290,840
Oman	4,374,999	4,584,900	8,959,899
Peru	n/a	n/a	n/a
Portugal	0	3,747,732	3,747,732
Qatar	0	9,399,324	9,399,324
Czech Republic	2,246,080	51,501,123	53,747,203
Romania	n/a	n/a	n/a
Total	244,291,509	1,444,096,775	1,688,388,284

Data evaluated from November 1, 2023, to October 31, 2024.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

2024

	Gross volume of water abstracted for its management	Drinking water produced	Treated water	Raw water purchased	Treated water purchased	Total water consumed in purification and desalination processes	Volume of water distributed	WWTP input water
Saudi Arabia	31,419,461	12,749,719	0	0	0	17,233,464	12,749,719	0
Algeria	242,931,036	105,554,877	0	0	0	137,376,527	105,554,877	0
Chile	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Colombia	100,506,115	88,654,889	14,737,727	2,746,953	31,088,573	5,923,589	117,613,602	19,669,555
Egypt	37,543,065	16,598,868	733,767,427	0	0	20,944,197	16,598,868	735,040,878
United Arab Emirates	0	0	4,742,394	0	0	0	0	4,904,434
Spain	464,657,122	327,210,179	578,504,575	143,268,496	252,936,316	37,325,069	780,054,759	617,353,027
United States of America	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
France	50,716,494	103,185,417	4,951,342	240,970	4,493,927	164,407	108,750,900	5,166,180
Georgia	800,554,568	521,861,851	112,165,146	0	0	12,261,422	521,300,668	112,342,995
Italy	4,341,167	0	7,157,316	0	11,979,246	0	15,936,864	8,045,403
Mexico	13,281,609	5,460,409	7,682,119	0	0	6,608,721	5,460,409	7,980,950
Oman	317,579,904	8,982,300	4,584,900	0	0	4,374,999	8,982,300	4,584,900
Peru	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Portugal	2,308,787	0	3,747,732	0	3,770,708	0	5,804,578	3,998,044
Qatar	0	0	9,399,324	0	0	0	0	10,123,133
Czech Republic	0	55,965,632	51,501,123	54,358,290	0	2,246,080	56,101,942	51,501,123
Romania	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Total	2,065,839,327	1,246,224,141	1,532,941,125	200,614,708	304,268,770	244,458,475	1,754,909,486	1,580,710,622

Data evaluated from November 1, 2023, to October 31, 2024.

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United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Water recycled or reused (m³)

	2024		2023		2022	
	All areas	Water stressed areas	All areas	Water stressed areas	All areas	Water stressed areas
Egypt	81,420,279	81,420,279	63,366,728	63,366,728	72,655,330	72,655,330
United Arab Emirates	4,255,766	4,255,766	5,496,166	5,496,166	5,137,647	5,137,647
Spain	3,168,305	3,168,305	3,427,689	3,427,689	3,069,592	3,069,592
Total	88,844,350	88,844,350	72,290,583	72,290,583	80,862,569	80,862,569

Data evaluated from November 1, 2023, to October 31, 2024.

Of the countries that report environmental data, those enduring water stress are: Algeria, Egypt, Italy, Mexico, Portugal, Saudi Arabia, Spain, and the United Arab Emirates.

The three countries that recycle are Egypt, Spain and the United Arab Emirates.

The definition of water-stressed area can be found here: <https://www.wri.org/data/aqueduct-30-country-rankings> and associated at country level.

Parametric results in drinking water 2024

	Total	Compliant		Non-compliance	
		Q	%	Q	%
Saudi Arabia	449	449	100.00%	0	0.00%
Algeria	12,618	12,618	100.00%	0	0.00%
Chile	0	0	0	0	0
Colombia	592,834	576,847	97.30%	15,987	2.70%
Egypt	31	31	100.00%	0	0.00%
United Arab Emirates	0	0	0	0	0
Spain	704,521	686,097	97.38%	18,424	2.62%
United States of America	0	0	0	0	0
France	21,474	21,471	99.99%	3	0.01%
Georgia	150,603	150,257	99.77%	346	0.23%
Italy	15,020	2,955	19.67%	12,065	80.33%
Mexico	1,775	1,702	95.89%	73	4.11%
Oman	290	290	100.00%	0	0.00%
Peru	0	0	0	0	0
Portugal	4,650	4,617	99.29%	33	0.71%
Qatar	0	0	0	0	0
Czech Republic	39,351	39,323	99.93%	28	0.07%
Romania	0	0	0	0	0
Total	1,543,616	1,496,657	96.96%	46,959	3.04%

Data evaluated from November 1, 2023, to October 31, 2024.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Waste

GRI 306-3, 306-4, 306-5

Waste generated and disposal (tonnes) 2024

	Disposal	Recovery	Total
Saudi Arabia	4.65	17.7	22.35
Algeria	203.79	17.57	221.36
Chile	0.00	1.09	1.09
Colombia	19,553.3	117.25	19,670.55
Egypt	9.06	130,492	130,501.06
United Arab Emirates	10.84	0.00	10.84
Spain	30,546.97	314,408.49	344,955.46
United States of America	n/a	n/a	n/a
France	1,928.31	17.11	1,945.42
Georgia	241,188.85	71.71	241,260.56
Italy	616.61	6,886.55	7,503.16
Mexico	481.08	0.00	481.08
Oman	7,934.73	800.71	8,735.44
Peru	n/a	n/a	n/a
Portugal	213.99	202	415.99
Qatar	791.31	546	1,337.31
Czech Republic	2,448.56	23,528.76	25,977.32
Romania	n/a	n/a	n/a
Total	305,932.05	477,106.94	783,038.99

Data evaluated from November 1, 2023, to October 31, 2024.

The countries that make a significantly higher contribution to total waste are:

- Egypt, which in 2024 reported the sludge generated at the Abu Rabash WWTP, leading to a sizable increase in its sludge waste compared to 2023.
- Colombia and Georgia reported waste generation data for the first time.
- Oman reported higher WWTP sludge generation following the improvements made to its data quality and because no such data was reported in 2022 or 2023.

The countries that make a **lower contribution** to total waste are:

- Spain, where there was an improvement in data quality for sludge calculation. Aqualia BI is used as the

source of origin, thus leading to a readjustment in the production of this waste.

- Chile: Aqualia operates at the client’s facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.
- United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.
- Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.
- Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Hazardous waste generated and disposal (tonnes) 2024

	Disposal	Recovery	Total
Saudi Arabia	4.65	0.00	4.65
Algeria	6.49	0.00	6.49
Chile	0.00	0.30	0.30
Colombia	12,376.56	0.16	12,376.71
Egypt	0.06	1,890.00	1,890.06
United Arab Emirates	4.22	0.00	4.22
Spain	3,223.73	177.21	3,400.94
United States of America	n/a	n/a	n/a
France	68.83	0.11	68.94
Georgia	0.03	10.14	10.17
Italy	5.89	0.54	6.43
Mexico	0.73	0.00	0.73
Oman	3.00	0.13	3.13
Peru	n/a	n/a	n/a
Portugal	2.00	0.00	2.00
Qatar	1.31	0.00	1.31
Czech Republic	9.05	3.81	12.86
Romania	n/a	n/a	n/a
Total	15,706.55	2,082.40	17,788.94

Data evaluated from November 1, 2023, to October 31, 2024.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glna WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Non-hazardous waste generated and disposal (tonnes) 2024

	Disposal	Recovery	Total
Saudi Arabia	0.00	17.70	17.70
Algeria	197.30	17.57	214.87
Chile	0.00	0.79	0.79
Colombia	7,176.74	117.09	7,293.83
Egypt	9.00	128,602.00	128,611.00
United Arab Emirates	6.62	0.00	6.62
Spain	27,323.24	314,231.28	341,554.52
United States of America	n/a	n/a	n/a
France	1,859.48	17.00	1,876.48
Georgia	241,188.82	61.57	241,250.39
Italy	610.72	6,886.01	7,496.74
Mexico	480.35	0.00	480.35
Oman	7,931.73	800.58	8,732.31
Peru	n/a	n/a	n/a
Portugal	211.99	202.00	413.99
Qatar	790.00	546.00	1,336.00
Czech Republic	2,439.51	23,524.95	25,964.45
Romania	n/a	n/a	n/a
Total	290,225.50	475,024.54	765,250.03

Data evaluated from November 1, 2023, to October 31, 2024.

Chile: Aqualia operates at the client's facilities, where the client is responsible for accounting for its own emissions (Scope 1, 2, and 3), managing energy consumption, and monitoring water usage.

United States of America: Aqualia began operations in 2024 and is still in the process of adapting to reporting management systems.

Peru: In 2024, Aqualia carries out commercial activities, and its facilities are office spaces.

Romania: In 2023, Aqualia completed the delivery of the Glina WWTP project, so in 2024, its economic activity has been focused on providing support at the facilities.

Biodiversity

GRI 304-1, 304-4

Sites located within or near protected areas or key biodiversity areas 2024

	No. of sites	Surface area (Hectares)
WWTP sites	65	135.77
DWTP sites	19	10.97
SWDP sites	2	40.83
BWDP sites	3	0.17
Total	89	187.74

Facilities by country and threatened species on the IUCN Red List 2024

	Vulnerable	Threatened	Critically endangered	Total
Saudi Arabia – Qatrat	42	123	6	171
Saudi Arabia – Rabigh	50	128	11	189
Saudi Arabia – Marafiq Jazan	54	135	11	200
Arabia Saudi – KAIA	42	123	6	171
Saudi Arabia – Bahri Floating Barges SWRO Desalination Plant	150	372	33	555
Algeria – Reverse osmosis MTM	42	17	16	75
Algeria – Reverse osmosis CDJ	43	16	15	74
Spain – Rambla Morales	45	18	15	78
Spain – Mutxamel	41	15	11	67
Spain – West	35	20	7	62
Spain – Caleta	36	21	8	65
Mexico – Guaymas Desalination Plant – Empalme	40	17	7	64
Oman – SWRO	29	53	6	88
Total	649	1,058	152	1,859

Patents

In 2024, our patent families increased and our trademarks experienced further growth for yet another year.

	Type of protection	Short name	Granted on	Patent no.
1	National OEPM patent	Water distribution and filter washing system	08/02/2005	ES2196949
	National OEPM patent	Anaerobic batch water purification system	06/05/2009	ES2300164
	National OEPM patent	Carbonation system	04/03/2015	ES2451579
	European patent EPO	Carbonation system	18/11/2015	EP2712917
2	National OPEM patent European patent EPO Trademark registration	Anammox ELAN Process	10/09/2014	ES2466090
		ELAN®	17/12/2014	EP2740713
		ELAN® UK	03/09/2014	11265559
		AQU-ELAN® (ELAN® in water line)	30/08/2023	UK00911265559 12785771 EP3255016
3	European patent EPO	Optimised Algae-HRAP	06/01/2016	EP2875724
4	European patent EPO Trademark registration	MFC fluidised bed	22/04/2020	EP2927196
		FBBR (ELSAR) ELSAR®	02/06/2021	18398327
5	European patent EPO	Influent distribution and Mixing Device for UASB	5/10/2016	EP3090408 EP4166514
		Reactors PUSH Mejora PUSH	15/11/2023	
6	European patent EPO International PCT patent Trademark registration	Biogas upgrading	29/03/2017	EP3061515
		Biogas upgrading USA & MEXICO	27/02/2018	US9, 901, 864 B2
		ABADBioenergy®	02/12/2021	388417
			22/05/2017	016146151
7	European patent EPO International PCT patent	MDC (Microbial Desalination Cells MIDES)	26/08/2020	EP3336064
		MDC USA and MEXICO	23/03/2021 02/12/2024	US10,954,145 MX/a/2019/007194
8	Patente europea EPO Patente internacional PCT	SAnMBR SAnMBR USA & MEXICO	20/05/2020 03/03/2020	EP3225596 US10,577,266 B2
9	European patent EPO Trademark registration	ADVANSIST	10/07/2020	EP3454652
		(ANPHORA®)	02/06/2021	1389329
		ADVANISIST/ANPHORA® COLOMBIA	27/03/2019	41631
10	European patent EPO	DARE	19/05/2021	EP3527538
11	European patent EPO	STRUVITE CRYSTALLIZATION	17/04/2024	EP3112320
12	European patent EPO	Purasand High Recovery	31/07/2024	EP4344761
13	European patent EPO	WETFAN	27/11/2024	EP4375242

In 2024, two new patents and several trademark registrations were filed for processes, with the new brand identity created for the processes resulting from

Aqualia Innovation. Of the patent applications filed in previous years, two are still in the process of evaluation, as shown in the table of patents pending:

	Type of protection	Short name	Granted application	Application no.	Profit/(loss)
1	European patent EPO	Pressure reactor	19/10/2017	EP17382699.1	Under assessment
2	European patent EPO	Ectoine production	03/03/2023	EP23382198.2	Under assessment

Workforce information

People

GRI 2-7

Staff by type of employment contract and gender 2024

	Open-ended			Temporary			Total
	Men	Women	Total	Men	Women	Total	
Saudi Arabia	244	14	258	48	5	53	311
Algeria	46	5	51	7	2	9	59
Chile	11	0	11	0	0	0	11
Colombia	527	143	671	243	142	385	1,056
Egypt	183	3	186	41	1	41	226
United Arab Emirates	410	13	423	5	0	5	428
Spain	5,109	1,532	6,641	371	67	438	7,079
United States of America	164	79	243	0	0	0	243
France	130	46	176	7	7	14	190
Georgia	1,621	235	1,856	826	162	988	2,844
Italy	213	27	240	38	1	39	279
Mexico	84	16	100	4	2	6	106
Oman	2	0	2	0	0	0	2
Peru	3	1	4	0	0	0	4
Portugal	85	21	106	7	1	8	114
Qatar	41	2	43	1	1	2	45
Czech Republic	626	241	867	116	54	170	1,037
Romania	1	0	1	3	0	3	4
Other countries*	2	1	3	0	0	0	3
Total	9,501	2,379	11,880	1,716	445	2,160	14,040

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems.

Full-time and part-time staff by gender 2024

	Full-time			Part-time			Total
	Men	Women	Total	Men	Women	Total	
Saudi Arabia	292	19	311	0	0	0	311
Algeria	53	6	59	0	0	0	59
Chile	11	0	11	0	0	0	11
Colombia	770	285	1,056	0	0	0	1,056
Egypt	222	4	226	0	0	0	226
United Arab Emirates	415	13	428	0	0	0	428
Spain	5,207	1,300	6,507	273	300	572	7,079
United States of America	163	76	239	1	3	4	243
France	137	52	189	0	1	1	190
Georgia	2,439	388	2,827	8	9	17	2,844
Italy	251	22	273	0	6	0	279
Mexico	88	18	106	0	0	0	106
Oman	2	0	2	0	0	0	2
Peru	3	1	4	0	0	0	4
Portugal	92	22	114	0	0	0	114
Qatar	42	3	45	0	0	0	45
Czech Republic	741	291	1,032	1	4	5	1,037
Romania	4	0	4	0	0	0	4
Other countries*	2	0	2	0	1	1	3
Total	9,501	2,379	13,434	1,716	445	606	14,040

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems.

Staff by age range and country 2024

	Up to 35 years	Between 35 and 55 years	More than 55 years	Total
Saudi Arabia	87	185	39	311
Algeria	8	46	5	59
Chile	3	7	1	11
Colombia	417	491	147	1,056
Egypt	107	108	12	226
United Arab Emirates	120	222	86	428
Spain	875	4,191	2,013	7,079
United States of America	69	106	68	243
France	63	95	32	190
Georgia	707	1,123	1,014	2,844
Italy	21	195	63	279
Mexico	46	54	6	106
Oman	0	2	0	2
Peru	0	4	0	4
Portugal	19	72	23	114
Qatar	17	24	4	45
Czech Republic	121	588	328	1,037
Romania	1	3	0	4
Other countries*	0	3	0	3
Total	2,681	7,518	3,841	14,040

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems.

Training

GRI 404-1

Training hours by gender and country 2024

	Men	Women	Total hours	Average per person
Saudi Arabia	28	0	28	0.09
Algeria	64	24	88	1.49
Chile*	0	0	0	0
Colombia	16,227	5,971	22,198	21.03
Egypt	764	0	764	3.38
United Arab Emirates	344	1	345	0.81
Spain	97,383	35,278	132,661	18.74
United States of America	1,691	171	1,862	7.66
France	2,227	106	2,333	12.28
Georgia	24,981	9,184	34,165	12.01
Italy	4,563	277	4,839	17.34
Mexico	2,483	737	3,220	30.38
Oman	1,235	456	1,691	845.50
Peru*	0	0	0	0
Portugal	2,296	2,482	4,778	41.91
Qatar	84	2	86	1.91
Czech Republic	19,580	3,736	23,316	22.48
Romania*	0	0	0	0
Total	173,951	58,424	232,374	15.66

* Training data is not reported for countries with fewer than 50 employees.

Training hours per occupational category and country 2024

	Directors	Middle manag.	Technicians	Clerical Staff	Other positions	Total hours	Average per person
Saudi Arabia	0	0	28	0	0	28	0.09
Algeria	0	24	64	0	0	88	1.49
Chile*	0	0	0	0	0	0	0
Colombia	0	3,108	4,905	2,331	11,854	22,198	21.03
Egypt	0	179	335	32	218	764	3.38
United Arab Emirates	0	0	21	1	323	345	0.81
Spain	2,989	33,102	26,494	12,263	57,813	132,661	18.74
United States of America	0	1	1744	117	0	1,862	7.66
France	0	14	339	0	1,980	2,333	12.28
Georgia	0	5,815	10,880	9,101	8,369	34,165	12.01
Italy	0	537	956	170	3,177	4,839	17.34
Mexico	180	406	321	921	1,392	3,220	30.38
Oman	29	180	1,307	175	0	1,691	845.50
Peru*	0	0	0	0	0	0	0
Portugal	52	510	308	2,331	1,577	4,778	41.91
Qatar	0	8	76	2	0	86	1.91
Czech Republic	0	8,578	2,460	904	11,374	23,316	22.48
Romania*	0	0	0	0	0	0	0
Total	3,250	52,462	50,238	28,348	98,077	232,374	15.66

* Training data is not reported for countries with fewer than 50 employees.

Investment in training by country (€)
2024

Saudi Arabia	12,635
Algeria	6,719
Chile*	0
Colombia	14,751
Egypt	2,855
United Arab Emirates	2,226
Spain	930,792
United States of America	60,594
France	81,264
Georgia	70,193
Italy	77,750
Mexico	3,645
Oman	27,833
Peru*	0
Portugal	11,198
Qatar	8,736
Czech Republic	179,499
Romania*	0
Total	1,490,690

* Training data is not reported for countries with fewer than 50 employees.

Collective bargaining and employee
dialogue

GRI 2-30

Collective bargaining coverage (Spain)
2024

	Q	%
Employees covered by collective bargaining agreements	7,079	100%
Employees not covered by collective bargaining agreements	0	0
Total	7,079	100%

Employee dialogue coverage (Spain)
2024

	Q	%
Employees represented by workers' representatives	5,332	75%
Employees not represented by workers' representatives	1,747	25%
Total	7,079	100%

Disability

GRI 405-1

Staff with disabilities (Spain) 2024

	Total employees	Employees with disabilities	%
Men	5,480	85	2 %
Women	1,600	21	1 %
Total	7,079	106	1 %

Recruitment and rotation

GRI 404-1

	Men	Women	Total
Saudi Arabia	101	12	113
Algeria	1	1	2
Chile	2	0	11
Colombia	179	129	2
Egypt	59	3	308
United Arab Emirates	68	7	62
Spain	583	159	75
United States of America	160	78	742
France	32	21	238
Georgia	283	47	53
Italy	3	0	330
Mexico	38	11	3
Oman	1	0	49
Peru	0	0	1
Portugal	13	4	0
Qatar	10	1	17
Czech Republic	43	12	55
Romania	0	0	0
Other countries*	0	0	0
Total	1,576	484	2.060

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems. The difference in recruitment between 2024 and 2023 is due to the acquisition of the Georgia contract in 2023.

Recruitment by age bracket and country 2024

	Up to 35 years	Between 35 and 55 years	More than 55 years	Total
Saudi Arabia	51	59	3	113
Algeria	1	0	1	2
Chile	2	0	0	2
Colombia	208	96	4	308
Egypt	35	25	3	62
United Arab Emirates	30	33	12	75
Spain	304	366	71	742
United States of America	69	101	68	238
France	25	20	8	53
Georgia	155	126	49	330
Italy	2	1	0	3
Mexico	29	19	1	49
Oman	0	1	0	1
Peru	0	0	0	0
Portugal	11	5	1	17
Qatar	3	6	2	11
Czech Republic	18	34	3	55
Romania	0	0	0	0
Other countries*	0	0	0	0
Total	943	891	226	2,060

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems. The difference in recruitment between 2024 and 2023 is due to the acquisition of the Georgia contract in 2023.

Rotation by gender and country 2024

	Men	Women	Total
Saudi Arabia	24	1	25
Algeria	2	1	3
Chile	1	0	1
Colombia	84	47	131
Egypt	23	0	23
United Arab Emirates	17	0	17
Spain	300	75	375
United States of America	0	0	0
France	9	9	18
Georgia	451	56	507
Italy	6	0	6
Mexico	11	5	16
Oman	0	0	0
Peru	0	0	0
Portugal	6	3	9
Qatar	0	0	0
Czech Republic	33	25	58
Romania	0	0	0
Other countries*	0	0	0
Total	966	222	1,188

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems. Includes voluntary departures, retirements, dismissals and deaths. Comparative information for previous years is not presented since the calculation methodology has changed.

Rotation by age bracket and country 2024

	Up to 35 years	Between 35 and 55 years	More than 55 years	Total
Saudi Arabia	6	11	8	25
Algeria	1	1	1	3
Chile	0	1	0	1
Colombia	67	49	15	131
Egypt	13	10	0	23
United Arab Emirates	8	8	1	17
Spain	97	149	129	375
United States of America	0	0	0	0
France	3	12	3	18
Georgia	226	172	109	507
Italy	2	4	0	6
Mexico	7	6	3	16
Oman	0	0	0	0
Peru	0	0	0	0
Portugal	2	7	0	9
Qatar	0	0	0	0
Czech Republic	10	13	35	58
Romania	0	0	0	0
Other countries*	0	0	0	0
Total	441	443	304	1,188

* Panama, Montenegro, Tunisia. In 2024, we recorded no activity in these countries, although there are still assigned personnel recorded in the company's internal management systems. Includes voluntary departures, retirements, dismissals and deaths. Comparative information for previous years is not presented since the calculation methodology has changed.

Incluye bajas voluntarias, jubilaciones, despidos y fallecimientos.

No se presentan datos comparativos de años anteriores ya que se modificó la metodología de cálculo.

Wage gap

GRI 405-2

Gender pay gap (Spain) 2024

	€	% *
Average gross compensation for female employees	29,605.58	-12 %
Average gross compensation for male employees	33,643.82	0

* (Average gross compensation of female employees – Average gross compensation of male employees) / Average gross compensation of male employees.

Gender pay gap and occupational category (Spain) 2024

	€	% *
Average compensation of executives/managers	0	-12%
Men	142,133.19	0
Women	124,502.43	0
Average compensation of middle management	0	-10%
Men	48,403.5	0
Women	43,577.15	0
Average remuneration of technicians	0	-14%
Men	35,037.59	0
Women	29,960.97	0
Average remuneration of administrative clerks	0	-7%
Men	28,715.85	0
Women	26,583.97	0
Average remuneration for various trades	0	-30%
Men	28,195.62	0
Women	19,664.57	0

* (Compensation of female gender – Compensation of male gender) / Compensation of male gender

Health and safety

GRI 403-9

2024	Deaths resulting from work-related injuries and health-related issues	Recordable accidents at work	Hours worked	Recordable occupational accident rate*
Saudi Arabia	0	0	847,278	0
Algeria	0	3	235,204	12.75
Chile	0	0	21,115	0
Colombia	0	21	2,090,253	10.05
Egypt	0	3	1,442,170	2.08
United Arab Emirates	0	0	2,004,992	0
Spain	1	142	14,802,623	9.59
United States of America	0	3	492,779	6.09
France	0	7	296,234	23.63
Georgia	0	2	6,233,298	0.32
Italy	0	4	509,133	7.86
Mexico	0	1	467,471	2.14
Oman	0	0	429,649	0
Peru	0	0	0	0
Portugal	0	7	224,198	31.22
Qatar	0	0	432,384	0
Czech Republic	0	12	1,816,312	6.61
Romania	0	0	0	0
Other countries*	0	0	0	0
Total	1	205	32,345,093	6.34

*(Recordable occupational accidents / Hours worked)) * 1000000

Includes salaried and non-salaried employees.

Customers

Aqualia Contact Omnichannel customer service

	2024	2023	2022
Customers using the virtual office	390,648	364,115	336,110

Relates to customers in Spain.

Electronic billing 2024

	Q	%
Spain	4,269,588	37.2 %
Portugal	123,685	1.1 %
Czech Republic	179,111	1.6 %
Italy	31,358	0.3 %
Georgia	6,887,870	59.9 %
Total electronic bills	11,491,612	45 %
Total bills issued (Spain, Portugal, Czech Republic, Italy and Georgia)	25,382,532	

Customers with e-billing 2024

	Q	%
Spain	938,779	54.4 %
Portugal	12,676	0.7 %
Czech Republic	57,430	3.3 %
Italy	6,990	0.4 %
Georgia	710,838	41.2 %
Total customers with e-billing	1,726,713	37 %
Total customers (Spain, Portugal, Czech Republic, Italy and Georgia)	4,645,342	

Complaints and claims received from consumers or end users 2024

	Q	%
Colombia	2,624	10.6 %
Spain	8,830	35.8 %
France	217	0.9 %
Georgia	12,083	49.0 %
Italy	740	3.0 %
Portugal	89	0.4 %
Czech Republic	69	0.3 %
Total complaints and claims received	24,652	100 %
Total claims and complaints handled*	24,652	100 %
Average resolution period (days)**	12	-

* Refers to all complaints and claims that have been dealt with by the company and have resulted in their closure, regardless of the final outcome obtained (not admitted, archived, resolved in favour of the customer, resolved in favour of the company)

** Time from the time the complaint is opened until the time the customer receives a decision.

There were no reports of serious human rights issues or cases related to consumers and end users.

Pricing systems to guarantee access to water and sanitation 2024

	Customers in Spain eligible for subsidised rates for water and sewerage services	Customers in Spain who receive rate reductions and subsidies	%
Colombia	259,228	243,295	93.85%
Spain	2,658,378	46,518	1.43%
France	81,413	192	0.24%
Georgia	709,067	56,607	7.98%
Italy	89,471	3,359	3.75%
Portugal	50,164	1,365	1.92%
Total	3,847,721	351,336	9.13%

* Refers to all complaints and claims that have been dealt with by the company and have resulted in their closure, regardless of the final outcome obtained (not admitted, archived, resolved in favour of the customer, resolved in favour of the company)

** Time from the time the complaint is opened until the time the customer receives a decision.

There were no reports of serious human rights issues or cases related to consumers and end users.

Social media site subscribers by country 2024

	Linkedin	X	Facebook	Instagram	YouTube
Saudi Arabia (AqualiaME)	1,460	25	0	0	0
Algeria	0	0	0	0	0
Chile	0	0	0	0	0
Colombia	0	164	835	1,016	0
Egypt (Orasqualia)	3,000	0	4	12	0
United Arab Emirates (AqualiaMACE)	1,733	0	262	0	0
Spain	64,067	7,097	0	3,371	4,015
United States of America	0	0	0	0	0
France	0	0	0	0	0
Georgia (GWP)	0	0	153,000	940	189
Italy (Caltaqua)	383	0	0	0	0
Mexico	0	0	0	0	0
Oman	0	0	0	0	0
Peru	0	0	0	0	0
Portugal	0	0	0	0	0
Qatar	0	0	0	0	0
Czech Republic (SmVaK)	430	0	0	0	0

Governance information

Compliance Model

GRI 205-2

	Employee informed about anti-corruption policies	Employees trained about anti-corruption policies
Saudi Arabia	220	236
Algeria	0	0
Chile	10	4
Colombia	1,216	913
Egypt	32	24
United Arab Emirates	22	20
Spain	5,944	2,777
United States of America	0	0
France	74	77
Georgia	272	102
Italy	216	216
Mexico	80	20
Oman	0	0
Peru	4	4
Portugal	147	63
Qatar	0	0
Czech Republic	862	802
Romania	0	0
Other countries*	1	0
Total	9,100	5,258

* Panama, Montenegro, Tunisia

Communications received via the Ethical Channel broken down by country 2024

	Q	%
Saudi Arabia	3	3.9%
Algeria	0	0
Chile	0	0
Colombia	8	10.4%
Egypt	0	0
United Arab Emirates	1	1.3%
Spain	54	70.1%
United States of America	0	0
France	0	0
Georgia	0	0
Italy	0	0
Mexico	0	0
Oman	0	0
Peru	0	0
Portugal	11	14.3%
Qatar	0	0
Czech Republic	0	0
Romania	0	0
Total	77	100.0%

Economic performance

GRI 201-1, 201-4

Country (€ thousand) 2024

	Revenue	Pre-tax profit	Payments to govern-ments	Operating costs (provisioning)	Wages and salaries
Saudi Arabia	73,741	4,538	1,855	34,683	16,347
Algeria	55,404	32,032	4,666	13,970	2,265
Bosnia	0	0	0	0	0
Chile	722	206	0	0	343
Colombia	74,625	02,193	9,662	19,089	12,181
Ecuador	0	49	0	0	020
Egypt	5,602	1,422	421	0	907
United Arab Emirates	21,834	1,874	5	10,058	6,092
Spain	944,272	88,394	29,275	394,257	299,897
United States of America	86,549	041	234	50,943	23,296
France	40,025	01,282	2,560	14,487	12,759
Georgia	99,367	18,451	3,414	10,997	12,821
India	0	0	0	0	0
Italy	55,060	2,214	245	18,395	12,518
Kosovo	0	0	0	2	0
Mexico	34,022	2,541	676	10,292	2,572
Montenegro	057	077	0	0	20
Oman	511	1,117	0	0	115
Netherlands	0	0	0	0	0
Panama	0	0242	1	0	8
Peru	0	0550	0	0	285
Portugal	17,099	1,229	470	7,294	2,903
Qatar	10,439	396	164	4,247	1,570
Czech Republic	155,088	21,170	5,236	64,187	35,945
Romania	354	0135	14	0	355
Serbia	0	098	0	0	0
Tunisia	0	032	1	0	8
Total	1,674,657	170,983	58,899	652,901	443,187

Payments to governments (€ thousand)

2024

	Other taxes/ Real	Corporate tax payment	Fines and penalties	Payments to governments
Saudi Arabia	0	-1,855	0	-1,855
Algeria	-561	-4,106	0	-4,666
Bosnia	0	0	0	0
Chile	0	0	0	0
Colombia	-2,701	-6,962	0	-9,662
Ecuador	0	0	0	0
Egypt	-421	0	0	-421
United Arab Emirates	-4,90	0	0	-5
Spain	-5,538	-23,673	-64	-29,275
United States of America	-234	0	0	-234
France	-1,563	-997	0	-2,560
Georgia	-3,451	47	-10	-3,414
India	0	0	0	0
Italy	-86	-159	0	-245
Kosovo	0	0	0	0
Mexico	-40	-637	0	-676
Montenegro	0	0	0	0
Oman	0	0	0	0
Netherlands	0	0	0	0
Panama	-1	0	0	-1
Peru	0	0	0	0
Portugal	-74	-396	0	-470
Qatar	-50	-114	0	-164
Czech Republic	-785	-4,451	-1	-5,236
Romania	-14	0	0	-14
Serbia	0	0	0	0
Tunisia	-1	0	0	-1
Total	-15,523	-43,302	-75	-58,899

Financial assistance received from government (€M)

	2024	2023	2022
Subsidies*	86.17	45.17	31.49
For operating R&D+i projects	3.50	3.80	3.00
For investments and operation and other types of relevant subsidies**	82.67	41.37	28.49

* Accrual criteria.

** Includes training subsidies (subsidised training courses; by nature, this item corresponds to staff expenses) plus capital subsidies for non-R&D projects and operating subsidies for non-R&D projects.

EBITDA (M€)

	2024	2023	2022
EBITDA	425.4	384.3	350.2