



AQUALIA VALUE CHAIN

Own operations

Upstream

Public authorities and regulators

- National, regional and local governments
- Supervisory bodies
- Data protection agencies

Service owner

- National and regional governments, municipalities, industrial companies

Financial institutions, shareholders, investors and capital providers

Business partners

Suppliers and subcontractors

Environment as a stakeholder from which the water resource is drawn

Downstream

Service owners as customers

- National, regional and local governments
- Industrial companies

Users and other customers

- Citizens (end users)
- Agricultural customers (irrigation communities)
- Potential customers

Society

- Citizens
- Neighbourhood associations / Consumer organisations
- Local communities and indigenous populations
- Foundations and associations

Environment

Shareholders and investors

Analysts

- Auditors and certification bodies
- Financial and non-financial rating agencies

Academy

- Universities, research centres, researchers and scientists

