

VALUE CREATION AT AQUALIA

Business model and strategy for a quality service

Inputs

Financial capital

€1,790,170 turnover
€70.32 M total grants

Industrial capital

50,245 km supply networks and
41,503 km of sewerage networks
3,285 drinking water tanks
934 water treatment plants
1,625 drinking water pumping stations
11 seawater desalination plants and
273 drinking water treatment plants

Intellectual Capital

€13,503,410 investment in digital transformation
€5,864,847 invested in R&D
Aqualia-LAB: network of 24 international laboratories that ensure water quality
23 Partner research centres
42 Universities we collaborate with

Natural capital

1,188,965 tCO₂e GHG emissions (scopes 1, 2 and 3)
38% Low-emission vehicles

Human capital

Be Aqualia 360, people and culture management project
AqualiaWomen
14,203 employees
€1,423,881 investment in training

Social and relational capital

€6,186,024 social investment
Aqualia Contact
GoSupply, a supplier certification platform
98% local suppliers

Pillars



Outputs

Financial capital

€449.40 M EBITDA

Industrial capital

1,751,068,838 m³ drinking water abstracted for its management
1,156,605,044 m³ drinking water produced
1,550,548,128 m³ treated water returned to its natural environment
44,985,072 inhabitants served

Intellectual Capital

3 new R&D projects launched
7 new implementations of applied R&D processes
20 ongoing projects
24 patents in force
6 PERTE (Strategic Projects for Economic Recovery and Transformation) projects for the digitalisation of the water cycle awarded

Natural capital

42% energy consumed from renewable sources
CDP: B rating for climate management and water security
93,194,919 m³ of water recycled or reused

Human capital

21% women in the workforce
7.24 number of workplace accidents recorded
2,087 new hires
16.42 training hours per employee

Social and relational capital

364,917 customers benefiting via vouchers and grants
492,404 customers satisfied with Aqualia Contact's service in Spain
41% of customers with electronic invoicing
GoSupply: 380 approved suppliers in Colombia and Spain

Aqualia 2024-2026 Strategic Sustainability Plan

Strategic lines

SL7 PARTNERSHIPS FOR GENERATING POSITIVE IMPACT

This line establishes mechanisms to create partnerships that generate positive impact through collaborative leadership. Aligned with global challenges and contribution to the SDGs.

SL6 STRATEGIC COMMUNICATION

Its development highlights Aqualia's performance and connects the company's realities and contexts.

SL1 CLIMATE EMERGENCY AND PLANET PRESERVATION

Its aim is to activate initiatives to adapt Aqualia to climate change and reduce the impact on biodiversity.

SL2 TECHNOLOGY FOR INTEGRATED MANAGEMENT

Focus on the implementation of digitalisation throughout the end-to-end water cycle for efficient management.

SL3 PEOPLE MANAGEMENT

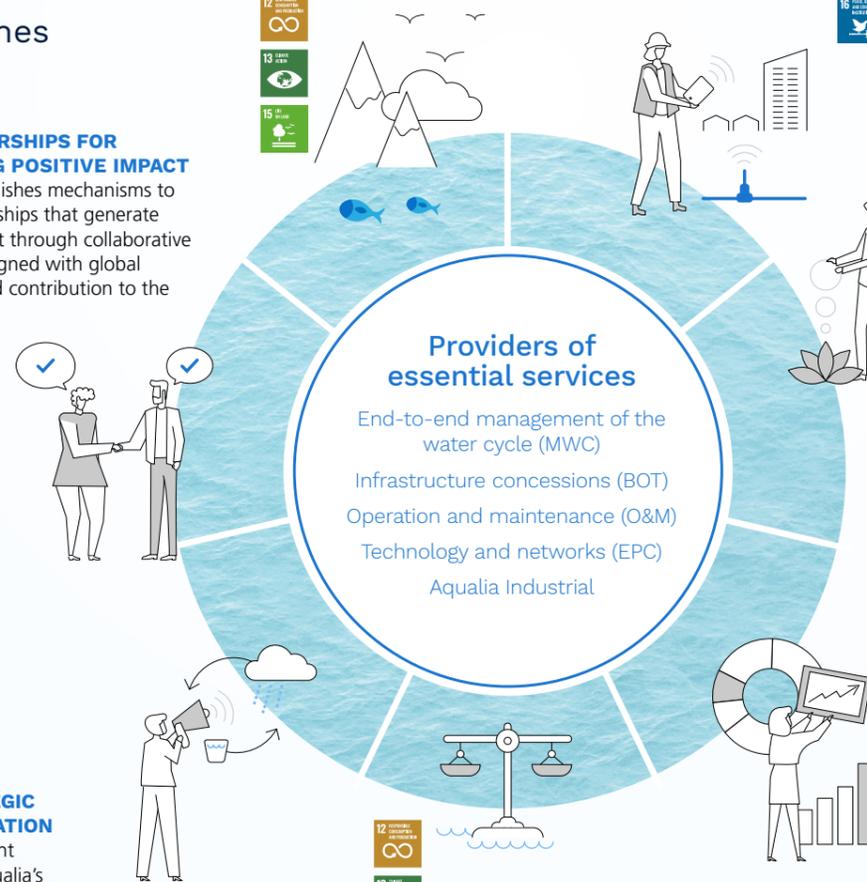
This line guides work towards the physical and emotional well-being of people, generating a sustainable organisational identity.

SL4 FINANCIAL AND BUSINESS STRATEGY

The objective is to achieve sustainable growth based on criteria of profitability and integration of its capabilities into the value chain.

SL5 ETHICS AND COMPLIANCE

This strategic line aims to instill Aqualia's culture and values throughout the company and its supply chain.



2025 Aqualia Sustainability Report

Message from the CEO

2025 Milestones

We are Aqualia

Strategy

Environmental information

Social information

Governance information

Annexes